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**MT n95
(QUERIES)
MIP VTB Europe
FORMAT SPECIFICATIONS**

Document History

| Version | Date | Modifications |
|---------|------------|----------------------------|
| 5 | 24.04.2017 | Format Update in Version 5 |
| 6 | 01.01.2018 | Update Legal Name |
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MT n95 Queries

n = according to the transaction group concerned

- 1 = customer transfer
- 2 = bank to bank transfer
- 3 = foreign exchange or money market transaction
- 5 = security transaction
- 7 = documentary transaction
- 9 = for all messages which do not fit into above groups

For a fast automated processing of your message please write in English and structure your request as follows:

| Status | Tag | Field Name | Content/Options |
|-----------------------------|-----|---|-----------------|
| M | 20 | Transaction Reference Number | 16x |
| M | 21 | Related Reference | 16x |
| M | 75 | Queries | 6*35x |
| O | 77A | Narrative | 20*35x |
| O | 11a | MT and Date of the Original Message | R or S |
| O | 79 | Narrative Description of the Message to which the Query relates | 35*50x |
| O | | Copy of at least the Mandatory Fields of the Original Message | Copy of fields |
| M = Mandatory, O = Optional | | | |

MT n95 MIP VTB EUROPE Validated Rules

Either field 79 or a 'Copy of at least the mandatory fields of the message to which the query relates', but not both, may be present in the message.

MT n95 Usage Rules

All queries that relate to the same initial message, should refer to that initial message in field 21 of this message.

The message to which the MT n95 Queries is related may be quoted in part or in full.
The MT n95 Queries always requires a response, preferably by an MT n96 Answers.

MT n95 Field Specifications

- **Field 20: Transaction Reference Number**

FORMAT
16x

DEFINITION

This field specifies the reference assigned by the Sender to unambiguously identify the message.

MIP VTB EUROPE VALIDATED RULES

This field must not start or end with a slash '/' and must not contain two consecutive slashes '//'

- **Field 21: Related Reference**

FORMAT
16x

DEFINITION

This field contains the reference to the original message to which this query relates.

MIP VTB EUROPE VALIDATED RULES

This field must not start or end with a slash '/' and must not contain two consecutive slashes '//'

USAGE RULES

If the query is related to a MIP VTB EUROPE message, this field must contain the content of field 20 Transaction Reference Number from the original message.

- **Field 75: Queries**

FORMAT
6*35x (Narrative)

In addition to narrative text, the following line formats may be used:

| | |
|-----------|--|
| Line 1 | /2n/[supplement 1][supplement 2] (Query Number)(Narrative)(Narrative) |
| Lines 2-6 | [//continuation of supplementary (Narrative) information] |

DEFINITION

This field contains the actual question(s).

CODES

- /1/ We appear not to have been debited so far.
- /2/ We appear not to have been credited so far.
- /3/ We have been advised that the beneficiary did not receive payment/cheque. Please state if and when the transaction was effected.
- /4/ The beneficiary is unable to identify the transaction. Please send us full particulars.
- /5/ The beneficiary cannot be located at the address you supplied. Please provide further particulars.
- /6/ This transaction does not appear in your statement of account.
- /7/ Are these duplicate payment instructions? (1) ...
- /8/ The account you indicated is not held with us.
- /9/ The account you indicated is held with us under another title. Please investigate and instruct us accordingly.
- /10/ Please confirm whether the message is in order.
- /11/ The interest calculation is incorrect. Our records indicate it should be (1) ...
- /12/ The value date is incorrect. Our records indicate it should be (1) ... (YYMMDD)
- /13/ Please send us a statement of this account for the period (1) ... (YYMMDD) to (2) ... (YYMMDD).
- /14/ We cannot trace this transaction. Please send details. (If the query relates to a statement, and the copy fields are used, the statement line must be present).
- /15/ May we release the documents to the drawee free of payment?
- /16/ We have not received your confirmation to date.

- /17/ Please amend field (1) in our previous message to read (2).
- /18/ Please authorise us to debit your account.
- /19/ Please refund cover to credit of (1) ... (location/account).
- /20/ Cheque/draft not debited as of closing balance of statement (1) ... (number) dated (2) ... (YYMMDD).
- /21/ Cheque has been stolen/lost.
- /22/ This item appears to be a duplicate of your entry dated (1) ... (YYMMDD) with reference (2) (16x). Please investigate and, in need, adjust with good value.
- /36/ We appear not to have received your reply to date.
- /37/ Please confirm where you require cover to be provided.
- /38/ Please confirm exact name and address of (1) ...
- /39/ Beneficiary Bankers are unable to apply requested conditions.
- /40/ Please advise costs to provide value (1) ... (YYMMDD).
- /41/ We advise that beneficiary did not receive good value (1) ... (YYMMDD).
- /42/ Please arrange to apply value (1) ... (YYMMDD).
- /43/ As the beneficiary is not situated in (1) ..., we hereby consider your payment instruction as cancelled.
- /44/ You have credited account (1) instead of (2).
- /45/ We appear to have been overpaid by (1).
- /46/ Our Institution was paid in error. Payment belongs to ...
- /47/ We appear to have been charged incorrectly for this transaction.
- /48/ Payment is pending execution. For reasons of regulatory requirements we request further information on the account number or unique identification of the party identified in field (1).
- /49/ Payment is pending execution. For reasons of regulatory requirements we request further information on the name and/or address of the party identified in field (1).
- /50/ Payment has been executed. For reasons of regulatory requirements we request further information on the account number or unique identification of the party identified in field (1).

- /51/ Payment has been executed. For reasons of regulatory requirements we request further information on the name and/or address of the party identified in field (1).
- /52/ Payment is blocked due to a sanctions screening hit. Please prioritise this query and provide the following details (1) ...

In the MT 295, Query Number may contain one or more of the following codes:

- /23/ Please send us a copy of the truncated cheque with transaction reference ... (1)
- /24/ Please send us the original of the truncated cheque with transaction reference ... 1)
- /25/ Please send us the 'date of creation' of the cheque with transaction reference ... (1)
- /26/ Please send us the 'place of creation' of the cheque with transaction reference ... 1)
- /27/ Please send us the 'beneficiary's name' on the cheque with transaction reference(1)
- /28/ Please send us 'how many signatures' on the cheque with transaction reference .(1)
- /29/ Please send us the 'endorser's name' on the cheque with transaction reference ..(1)

In the MT 295, one or more of the following codes may be used to further clarify the request for more information:

- /30/ Amount protested by the Issuer
- /31/ Cheque not identified by the Issuer (for example, beneficiary, place, date)
- /32/ For personal reasons
- /33/ Fraud suspicion
- /34/ Potential rejection
- /35/ Legal (for example, signature, amount)

- **Field 79: Narrative Description of the Message to which the Query relates**

FORMAT

35*50x (Narrative)

DEFINITION

This field contains a narrative description of the message being queried, in sufficient detail to enable the Receiver to positively identify that message.

- **Copy of at least the Mandatory Fields of the Original Message**

FORMAT

Copy of fields

DEFINITION

This field contains a copy of at least the mandatory fields of the original message, or the relevant fields identifying a single transaction within a multiple message, being queried to enable the Receiver to positively identify that message or transaction.

USAGE RULES

When an MT 995 is sent to query a single transaction contained in a statement message, either at least a copy of the statement line being queried must be given or field 79 must be used to provide a narrative description of the single transaction being queried.